

HIDDEN HILLS COMMUNITY ASSOCIATION
GATE AND PATROL SERVICES COMMITTEE
ZOOM MEETING MINUTES

June 22, 2020

CALL TO ORDER AND ROLL CALL

The Zoom meeting was called to order at 6:30 p.m. Present were Jeff Korchek, Barbara Lipkin, Mike Resnick, John Boulianne, Carolyn Okasaki-Siegler, and Board Liaison Joe Loggia.

Guest in attendance is Debbie Seror.

NEW BUSINESS

Carolyn Okasaki-Siegler was taking the minutes and notes and had joined the meeting after it had started. When she joined the meeting the discussion regarding Covered 6 was under way. There needs to be a way to assess their functioning in the community, what duties they are doing and what is happening. We can get info from Dwelling Live, that is, who is entering and more. Joe suggested we want to figure out what we want to measure each month, with an hourly breakdown, then we can measure behavior. Mike suggested we download info in excel form. Then we'll have an idea of how guards are spending their time. We are looking at entire budget to make a recommendation about whether or not we need to increase guard coverage. Mike notes we can start with Dwelling Live, who patrols, when, etc. Apparently there are two patrols, one patrol 24 hours/day, second, 12 hours. Traffic guards earn \$27/hr and work 28 to 40 hours/week. City pays for half of cost of traffic guards.

Question re transponders: most places do not charge residents for transponders. Barbara is to check on what Bell Canyon, The Oaks, and Calabasas Park charges their guests and guests for their transponders. For Hidden Hills, the guest transponders are \$30.

John and Bob will come up with a procedure manual for Covered 6. Questions re how Brian is training guards. What is happening is that guards are allowing guests of residents to tailgate into the community. Want to know if in past guards had training and a follow up quiz. Someone noted that under William guards were tested every quarter. Jeff suggested we re-institute a "secret shopper." The Board meeting is slated to take place on 7/21. Proposal was made to have a Gate committee meeting on 7/6 to prepare for Board meeting and have Brian come in for the first 30 minutes. Jeff suggests the supervisor at Covered 6 should be patrolling, that we are not holding him accountable.

Apparently, some delivery services are coming into the community and taking pictures and going elsewhere other than their final destination. Hidden Hills prohibits commercial filming or photos. There are no third party photos allowed of streets, including by google. We have no clear policy on what we are disallowing, so we cannot identify areas of problems or determine how to enforce rules.

Stefany will make poster for front gate by next meeting stating the date when school starts and that there will be no construction vehicles allowed in then. One problem is that we have no working definition of "construction vehicles."

With no other matters to discuss the meeting was adjourned at 8:15 pm.