

HIDDEN HILLS COMMUNITY ASSOCIATION
GATE AND PATROL SERVICES COMMITTEE
MEETING MINUTES

January 13, 2020

CALL TO ORDER AND ROLL CALL

The meeting was called to order at 6:35 p.m. by Jeff Korcheck. Also present were Barbara Lipkin, Mike Resnick, Bob Paine, Kim Gagnier, John Boulianne, Board Liaison Joe Loggia, and Stefany Tristan as Staff Liaison.

Absent was Carolyn Okazaki-Siegler.

Guests present were Chris Dunn with Covered 6, Brendan McConnachie with Covered 6, Brian Hartsman with Covered 6, Mitch Jacobs Board president, Lynda Marie resident, and Kathleen friend of Lynda Marie.

APPROVAL OF MINUTES

John Boulianne made a motion to approve the minutes of the November 12, 2019. Barbara Lipkin seconded the motion.

NEW BUSINESS

Approval of Replacement of Servers for Gate and Perimeter Camera Systems

Chris Dunn with Covered 6 introduced himself along with Brendan McConnachie and Brian Hartsman. Brian Hartsman has been the acting supervisor since November 2019. Chris Dunn is meeting with the committee to discuss the upgrade of the servers for the gate houses. Chris Dunn informs the committee that the servers at the gate houses are approximately 7 years old. They are currently supporting the first phase of the camera project. However, the servers will not be able to support phase 2 of the camera project. Chris Dunn says that the servers (1 server at each gate house) will also support and handle the daily functions of the gate house. Chris Dunn confirms with committee that new servers have no conflict with DwellingLive or any other software the gate house handles. Joe Loggia asks Chris Dunn if this work is typical of what is being done in the market right now and if this is the direction we should be going in. Chris Dunn says it is not typical as Hidden Hills is on the cutting edge of camera monitoring in the area. He goes on to say that it is not typical or unusual to have to be replacing servers at this age. The Semaphoric proposal is for the replacement of servers and monitors for the perimeter camera system. The proposal is for \$5,000.00 per gate with a total proposal of \$15,000.00. Barbara Lipkin asks Chris Dunn if Semaphoric is an authorized vendor. Chris Dunn explains that Semaphoric has done the installation of all the perimeter cameras and has serviced the community center with all their needs. Joe Loggia confirms Semaphoric is a preferred vendor (for lack of better words). Bob Paine asks if we can upgrade one gate at a time. Chris Dunn answers, no. In order to support phase 2 of the camera project they need to be installed and completed all together. Jeff Korcheck inquires if

we will need 3 quotes in order to present this to the board. Mitch Jacobs says we should get additional quotes. Joe Loggia asks Chris Dunn what happens if we do not approve the replacement of the servers. Chris Dunn answers saying that nothing will happen we just won't be able to implement phase 2 of the camera project. We have had a few incidents' in the last few weeks and he cautions that nothing is pressing except for the unknown. Barbara feels this should be approved as to not lose momentum on the camera installation and the ability to monitor the community trails. Jeff Korcheck wants to move forward with a vote. Barbara Lipkin motions to send the Semaphoric proposal to the board for approval. John Boulianne seconds the motion, all in.

Joe Loggia has some additional questions for Matt McKenna with Semaphoric. Stefany Tristan will relay Joe's questions to Matt McKenna via Shannon Moore.

Radio Update

Chris Dunn with Covered 6 updates the committee on the new radio system. They work great and the range is amazing. They get reception on the radios

Guest Concerns

Lynda Marie, a resident of Hidden Hills, came to the committee with some concerns of an incident that happened back in June 2019. Lynda Marie inquired with Chris Dunn about Covered 6 protocol when admitting guests. She states there was a separate incident with one of her guests who was turned away at the gate because the guests name was spelled incorrectly in Dwelling Live. She inquired as to the protocol with admitting guests. Do guests need to know the address of where they are going? Jeff Korcheck did clarify admitting protocol, the residents guests do need to know the address of where they are going or at the very least the name (first and last) of the resident they are visiting. Lynda Marie told the committee that she was frustrated by the inconsistency in admitting her guests and having them turned away, while she feels that some of her guests/clients have been able to get in without being on her guest list. She feels that Covered 6 is not consistent with how the guards handle guests and residents. Chris Dunn asked if she had spoken to Nicole Landon (previous supervisor with Covered 6) about the incident. Lynda Marie said that Nicole Landon was rude and disrespectful and had blown her off in the past. Joe Loggia understand her frustration and assures Lynda Marie that they will be looking into the incident and they will try to resolve this so that Lynda Marie is confident in what we are doing going forward and that the association will get back to her.

With no other matters to discuss the meeting was adjourned at 8:30 pm.